



PANHANDLE TELECOMMUNICATION SYSTEMS, INC.

An Affiliate of PANHANDLE TELEPHONE COOPERATIVE, INC.

RON STRECKER
Chief Executive Officer

June 13, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

Received & Inspected

JUN 20 2012

FCC Mail Room

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6)

Pursuant to Section 54.313(a)(2) through (a)(6) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Panhandle Telecommunication Systems, Inc., Study Area Code 449019. Panhandle Telecommunication Systems, Inc. is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4).

Should you have any questions, please contact me via email at ron.strecker@ptci.net or by phone at 580-338-2556.

Sincerely,

Ron Strecker
Chief Executive Officer

Enclosures

Cc: Texas Public Utility Commission

No. of Copies rec'd
List ABOVE

JUN 20 2012

FCC Mail Room

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6)
Panhandle Telecommunication Systems, Inc.**

OUTAGE REPORTING – §54.313 (a)(2)

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e). 47 C.F.R. §54.313(a)(2).

Detailed Outage Information for 2011						
Date of Outage	Time of Outage	Description of Outage and Resolution	Particular Services Affected	Geographic Areas Affected	Steps Taken to Prevent Future Recurrences	Number of Customers Affected
		<i>*See note below</i>				

****Panhandle Telecommunication Systems, Inc. was not required to file this information with the Texas Public Utility Commission for the year 2011, so the information is not available for this filing. We will report the required data related to 2012 in next year's filing.***

UNFULFILLED SERVICE REQUESTS – §54.313(a)(3)

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those customers.

****Panhandle Telecommunication Systems, Inc. was not required to file this information with the Texas Public Utility Commission for the year 2011, so the information is not available for this filing. We will report the required data related to 2012 in next year's filing.***

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6)
Panhandle Telecommunication Systems, Inc.**

NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS – §54.313(a)(4)

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

During calendar year 2011, Panhandle Telecommunication Systems, Inc. received **see note below* complaints per 1,000 working access lines.

****Panhandle Telecommunication Systems, Inc. was not required to file this information with the Texas Public Utility Commission for the year 2011, so the information is not available for this filing. We will report the required data related to 2012 in next year's filing.***

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6)
Panhandle Telecommunication Systems, Inc.**

§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES

Service Quality Standards and Consumer Protection Rules Annual Certification

Ron Strecker	Chief Executive Officer	Panhandle Telecommunication Systems, Inc.
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.

Executed on

6-13-12

Date

Signature

Ron Strecker

Ron Strecker

Printed/Typed Name

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6)
Panhandle Telecommunication Systems, Inc.**

§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Ability to Function in Emergency Situations Annual Certification

Ron Strecker	Chief Executive Officer	Panhandle Telecommunication Systems, Inc.
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is capable of functioning in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on

6-13-12

Date

Signature

Ron Strecker

Ron Strecker

Printed/Typed Name